

# Salesforce Developer (Consultant position)

We're looking for a **Salesforce Developer** to join our united, dedicated, and enthusiastic team at LINK Mobility, Europe's leading provider of mobile messaging.

At LINK, we connect businesses to customers through our communications products and services that drive engagement and satisfaction during each stage of the customer journey.

You're probably already familiar with us: we're behind the messages you receive via SMS, WhatsApp, email, or even to check-in for your upcoming flight, receive delivery notifications, cash in a mobile coupon to your favorite store, and so much more.

It's an exciting time to join LINK as we develop our award-winning communications platform as a service (CPaaS) offerings in this rapidly advancing tech industry.

We are looking for someone who has the ability to understand business requirements and turn these into working, real life solutions. You will report to our Salesforce Team Lead and, together with the team, be responsible for making sure LINK develops and maintains a CRM fit for purpose.

You will work closely with both Business Support System colleagues and with sales and support throughout our organization. The role will have a global reach.

## YOU'LL BE RESPONSIBLE FOR

- Collaborating with stakeholders and our Salesforce team to understand requirements
- Designing and implementing solutions on the Salesforce platform aligned with stakeholder requirements
- Ensuring high adoption rates and smooth and efficient usage globally
- Prioritizing efforts together with the Salesforce team
- Supporting end-users in new processes and functionalities

## WE HOPE YOU HAVE

- Strong Salesforce platform knowledge, including design, implementation, data management, integration, testing etc.
- Good programming skills, such as proficiency in Apex, knowledge of JavaScript and HTML for front-end customization in Lightning components and Visualforce pages
- Understanding of various integration options, such as REST, SOAP, and Salesforce Connect, and knowledge of API integration and web services
- Proficiency in creating and managing workflow rules, process builder, and flows to automate business processes, and knowledge of automation tools like Apex Triggers
- Understanding of deployment processes, including changesets, Salesforce DX, and continuous integration (CI) tools
- Understanding of Salesforce security model and permission sets.
- The ability to diagnose and resolve technical issues within the Salesforce platform
- The ability to build good relationships and collaborate with internal and external stakeholders
- The ability to translate business needs into technical solutions on the Salesforce platform
- Professional fluency in English, both verbally and written

## OUR IDEAL MATCH IS

- Experienced with Salesforce Communication Cloud (Industries CPQ, Vlocity) and OmniStudio components such as Integration Procedures, Data Mappers, and FlexCards
- Driven by a strong desire to succeed
- A strong communicator to gather and understand business requirements
- Strong at collaboration and teamwork
- Enthusiastic about new ways of adapting technology to meet business needs

## WE CAN OFFER YOU

- A dynamic, international work environment
- Focus on work-life balance with a hybrid work model and flexible working hours

**LOCATION: Gliwice, Poland**

Apply as soon as possible. Applications are evaluated on an ongoing basis.

Questions about the position? Contact: Pawel Wieszala at [pawel.wieszala@linkmobility.com](mailto:pawel.wieszala@linkmobility.com).

**LINK Mobility** is publicly listed on the Oslo Stock Exchange with offices in 18 countries throughout Europe and the U.S. We continue to experience strong organic growth and recurring revenue as businesses move more activities onto mobile platforms. In 2022, LINK Mobility had a total turnover of 5.5 billion NOK.

*Every employee is an important member of LINK Mobility. We do not tolerate discrimination of any kind – whether active or passive – based on ethnicity, national origin, religion, disability, gender, sexual orientation, marital or parental status, union membership, political views, age, or any other characteristic that results in compromising the principle of equality. LINK regards diversity as a lever for innovation and profitability.*