

IT-specialist

Are you the IT genius everyone calls when "turning it off and on again" just won't cut it? Join us and be the tech hero who keeps our team connected and happy—one solved ticket at a time!

LINK Mobility Group AS is one of Europe's leading providers within mobile communications, specializing in CPaaS, mobile messaging services, and mobile solutions. The Group offers a wide range of scalable services and solutions across industries and sectors due to a growing demand for digital convergence between businesses and customers, platforms, and users. The Group is headquartered in Oslo, Norway and is publicly listed on the Oslo Stock Exchange. LINK Mobility continues to experience strong organic growth with a high degree of recurring revenue, as customers tend to move more business activities onto mobile platforms. In 2023, LINK Mobility had a total turnover of 6.4 billion NOK with offices in 18 different countries.

At **LINK Mobility** we live by three core values that drive our business and people: United, Dedicated, and Enthusiastic. When working at LINK you appreciate diversity, cross-border collaboration and solving complex challenges in a high growth environment. Our people are knowledgeable, curious and agile team players who strive to consistently deliver the best mobile messaging solutions for our customers.

Position Overview:

We are looking for a proven and committed **IT-Specialist** to join our Oslo office. As an IT Specialist, you will play an important role in our Group Internal IT team, ensuring seamless internal support services and driving continuous improvement and efficiency.

Responsibilities:

- Primary point of contact for IT in the Oslo Office.
- Provide first-line IT support services for LINK employees (onsite and remote).
- Manage, and support IT systems such as Active Directory, MS 365 services, Mobile Device Manager (Intune), Atlassian Applications, Backup, Antivirus Solution, Office Network, Printers, and Meeting Rooms.
- Install, maintain, and support user devices (Windows, MacOS, Android, and iOS) in accordance with IT and security policies.
- Process IT purchases and maintain assets inventory.
- Contribute and maintain Service Desk documentation.
- Participate and support Internal IT initiatives and Projects.
- Work by LINK policies and procedures.

Qualifications, attributes, and experiences:

- Fluent in English, and can communicate in Norwegian. You will be working in a Norwegian social environment.
- Bachelor's degree or similar in IT.
- Minimum 2 - 4 years of experience within a similar role.
- You are customer-focused and have problem-solving abilities.
- You can work independently and collaboratively in a diverse, multicultural environment.
- You have a proactive mindset, eager to learn, and ready to take responsibility.
- You have hands-on experience with Windows OS, MacOS, and MS Cloud technologies (Azure, MS 365, Intune, etc.)
- You can prioritize and manage multiple cases effectively in a fast-paced environment.

Good to have:

- ITIL Certified or working experience with ITIL processes.
- Certifications in relevant technologies such as MS 365, Azure, Intune and MS Security will be a plus.

We offer:

- The position is primarily onsite, but a hybrid working arrangement with 1-2 days of remote work per week can be approved in accordance with company policy.
- Growth opportunities supporting personal and professional development
- Eligibility to enroll in LINK's employee share purchase program, which provides a 20% discount on company stock purchased by permanent employees

- Competitive pension and insurance schemes

- Contribution towards mobile phone, home broadband, and public transport

Every employee is an important member of the LINK Family. We do not accept any discrimination, whether active or by means of passive support, whether based on ethnicity, national origin, religion, disability, gender, sexual orientation, marital or parental status, union membership, political views, age or any other characteristic that results in compromising the principle of equality. LINK Mobility regards diversity as a lever for profitability.