

Senior Quality Engineer

We're looking for a Senior Quality Engineer to join our united, dedicated, and enthusiastic team at LINK Mobility, Europe's leading provider of mobile messaging.

At LINK, we connect businesses to customers through our communications products and services that drive engagement and satisfaction during each stage of the customer journey.

You're probably already familiar with us: we're behind the messages you receive via SMS, WhatsApp, email, or even check-in for your upcoming flight, receive delivery notifications, cash in a mobile coupon to your favorite store, and so much more.

It's an exciting time to join LINK as we develop our award-winning communications platform as a service (CPaaS) offerings in this rapidly advancing tech industry.

POSITION OVERVIEW

As Senior QA engineer you will have an important role in the process of analyzing and testing the products developed, identifying any bugs or other issues, ensuring high quality of the team deliveries. The scope of the team is to develop and evolve the voting and promotion platforms and mobile apps

YOU'LL BE RESPONSIBLE FOR

- Design, develop, maintain, and execute automated test scripts using **Java Script and Type Script** across multiple phases of the testing lifecycle, including design, creation, maintenance, deployment, and reporting.
- Perform **manual testing** (functional, regression, integration, system, and end-to-end) to ensure software quality and stability across releases.
- Collaborate closely with **Development** and **Product** teams to define and implement effective test methodologies, standards, and best practices to ensure fast and safe software delivery.
- Support ongoing feature development by designing, executing, and maintaining both **manual** and **automated** test suites.
- Analyze test results, identify root causes of defects, and document them clearly in **bug tracking systems** (JIRA).
- Participate in the review of product requirements and contribute to the **design of test strategies** and test plans.
- Generate detailed and comprehensive **test reports** to communicate test progress, quality metrics, and risks.
- Troubleshoot issues, reproduce reported bugs, and work with engineers to validate fixes.
- Share knowledge, mentor peers, and promote a culture of quality within the team.

WE HOPE YOU HAVE

- Proven experience as a QA Engineer with strong skills in both manual and automated testing.
- Hands-on experience with JavaScript is preferred; experience with other programming languages such as Java, Python, C#, Perl, PowerShell, or Bash is a plus.
- Good understanding of the software development life cycle and software testing methodologies.
- Experience with bug tracking tools (JIRA) and version control systems
- Experience with API testing tools (Postman) or network sniffing/tracing tools
- Experience working in an Agile/Scrum environment.
- Basic understanding of computer networking concepts
- Fluency in English

OUR IDEAL MATCH IS

- Self-motivated and driven with strong analytical and problem-solving skills
- Business-oriented with the ability to understand the value chain and business model of the customers
- Good communication & collaboration skills, and readiness to work in multicultural

environment

- Positive attitude and a constructive mindset

WE CAN OFFER YOU

- A dynamic, international work environment
- Private health insurance
- Wellness app subscription
- Hybrid work plan with home office/distant working (3 days office, 2 days remote)
- Annual bonus eligibility based on achieved targets
- Eligibility to enroll in LINK's employee share purchase program, which provides a
- 20% discount on company stock purchased by permanent employees

**All benefits are subject to local terms and regulations and may be changed during employment*

LOCATION: Skopje/Kumanovo, Macedonia

Apply as soon as possible. Applications are evaluated on an ongoing basis.

LINK Mobility is publicly listed on the Oslo Stock Exchange with offices in 18 countries throughout Europe. We continue to experience strong organic growth and recurring revenue as businesses move more activities onto mobile platforms. In 2023, LINK Mobility had a total turnover of 6.3 billion NOK.

Every employee is an important member of LINK Mobility. We do not tolerate discrimination of any kind – whether active or passive – based on ethnicity, national origin, religion, disability, gender, sexual orientation, marital or parental status, union membership, political views, age, or any other characteristic that results in compromising the principle of equality. LINK regards diversity as a lever for innovation and profitability.