

Compliance & Operations Officer

We're looking for a **Compliance & Operations Officer** to join our united, dedicated, and enthusiastic team at LINK Mobility UK, Europe's leading provider of mobile messaging.

At LINK, we connect businesses to customers through our communications products and services that drive engagement and satisfaction during each stage of the customer journey.

You're probably already familiar with us: we're behind the messages you receive via SMS, WhatsApp, email, or even to check-in for your upcoming flight, receive delivery notifications, cash in a mobile coupon to your favorite store, and so much more.

It's an exciting time to join LINK as we develop our award-winning communications platform as a service (CPaaS) offerings in this rapidly advancing tech industry.

This is an exciting new hands-on role where you'll lead key compliance initiatives, manage certifications, ensure our systems and services meet the highest standards and manage the centralization of key UK plans. If you're looking to make a real impact in a growing UK tech business, this could be the perfect fit.

RESPONSIBILITIES

- Lead and manage LINK Mobility UK's compliance processes, including GDPR, Data Protection, Cyber Essentials, and the NHS Data Security and Protection Toolkit (DSPT)
- Oversee the annual ICO registration process for all LINK UK brands
- Manage ISO 27001 certification and ongoing compliance
- Maintain and update the DSPT annually
- Stay informed on upcoming UK and EU regulations such as DORA and NIS2 to support future readiness
- Manage our hardware service providers, including laptops and mobile devices (e.g. O2)
- Maintain LINK UK's SharePoint, ensuring documentation is accurate, up-to-date, and well-organised
- Central point of contact for the UK around live accounts, contract end dates and product expansion plans.

WHAT YOU BRING

- Experience in information security and regulatory compliance within the UK context
- 3+ year experience with UK frameworks such as GDPR, DSPT, ISO 27001, and Cyber Essentials
- Familiarity with Salesforce and frameworks such as G-Cloud and Network Services is a plus
- Strong communication skills, both written and verbal
- Independence and curiosity: this is a self-led role where initiative and a desire to explore are key
- Experience managing third-party suppliers and internal documentation systems

WHO YOU ARE

- Self-motivated, organised, and able to work independently
- Clear and confident communicator with a diplomatic approach
- Collaborative and eager to share knowledge across teams
- Comfortable working in a fast-moving, evolving environment

WE CAN OFFER YOU

- A dynamic, international work environment
- Growth opportunities supporting personal and professional development
- Eligibility to enroll in LINK's employee share purchase program, which provides a 20% discount on company stock purchased by permanent employees

*All benefits are subject to local terms and regulations and may be changed during the employment

LOCATION: UK

Apply as soon as possible. Applications are evaluated on an ongoing basis.

LINK Mobility is publicly listed on the Oslo Stock Exchange with offices in 18 countries throughout Europe. We continue to experience strong organic growth and recurring revenue as businesses move more activities onto mobile platforms. In 2023, LINK Mobility had a total turnover of 6.3 billion NOK.

Every employee is an important member of LINK Mobility. We do not tolerate discrimination of any kind – whether active or passive – based on ethnicity, national origin, religion, disability, gender, sexual orientation, marital or parental status, union membership, political views, age, or any other characteristic that results in compromising the principle of equality. LINK regards diversity as a lever for innovation and profitability.